

## Motorcraft Battery Warranty Process

In order to insure United Auto Supply receives Credit from Motorcraft Battery warranties. The following directions must be followed in every case.

### **See attached Warranty Replacement schedule**

#### **WARRANTY REQUIRED PAPERWORK:**

1. Customer original install, and replacement install paperwork
2. A copy of UAS credit memo to customer with The corner Tag from defective battery attached.
3. Staple all these items together.
4. Put this paperwork in an envelope and send with the battery to Collin Lanty in the returns department.

#### **TAG EXAMPLE:**



#### **RETURN DEPARTMENT PROCEDURE:**

1. Gather all location defective battery inventory for the day and submit **DAILY** to Jen in the Accounting department.
2. Accounting will process the defective return PO and submit for credit to be issued.